



## Quality Management System Manual

QEOMS N6OP 100

### QUALITY, ENVIRONMENTAL OCCUPATIONAL HEALTH & SAFETY POLICY STATEMENT

The following document describes the Quality, Environmental Occupational Health and Safety Management System for the N6 Galway to Ballinasloe Operations & Maintenance Scheme. It includes the communication channels within N6 (Operations) Ltd and the processes for managing the QEOMS along with the procedures, records and documentation, which are an integral part of the system.

N6 (Operations) Ltd are committed to the highest standards of performance across our operations. QEOMS is a core business value and we are committed to providing a safe and healthy work place and to minimize harm to the environment as a prerequisite to our operations. To this end we are committed to continuous improvement in our QEOMS performance.

N6 (Operations) Ltd are committed to the prevention of injury and ill health by integrating a positive QEOMS culture into every aspect of the organisation. To ensure that company policy is implemented and that all operations are performed in a safe manner, we will identify all risks associated with our operations and shall carry out risk assessments resulting in the identification of hazards which will lead to their elimination or control yielding a safer working environment. We ask all employees and subcontractors to accept individual responsibility for their own safety; to perform their jobs in accordance with established safe working procedures and general safety rules; and to ensure they comply with the company risk assessments.

N6 (Operations) Ltd are committed to the prevention of pollution and the minimization of our impact on the environment. We are also committed to reducing, re-using, and re-cycling in accordance with our waste management plan. We are committed to identify (where possible) environmentally sustainable products, material substitutes or alternatives for our operations.

N6 (Operations) Ltd will provide all employees and subcontractors with the necessary information, instruction and supervision as required to ensure compliance with all QEOMS practices and procedures. We will foster and develop QEOMS awareness amongst all staff, suppliers and subcontractors. We will encourage full and effective consultation between employee and management on all aspects of Quality, Environmental, Safety & Health management.

N6 (Operations) Ltd are committed to continually improving the effectiveness of all our systems, and to set meaningful and challenging objectives for the company and for our employees resulting from ongoing review, analysis and measurement of the effectiveness of the system in operation which are in conformance with:

- Agreed standards and specifications with regard to service delivery.
- The requirements of the ISO 9001:2015 and ISO 14001:2015, ISO 45001:2018 Quality, Environmental Occupational Health & Safety Management system standard.
- The company's customer service policy as regards service presentation, despatch, and delivery.
- TII/PPP & PPP/O&M contract
- A commitment to fulfil any legal and other requirements

It is company policy to deal efficiently and effectively with all customer concerns regarding QEOMS of service and to resolve issues as far as possible to the satisfaction of the customers.

By ensuring consistent quality we aim to build strategic partnerships with our customers.

The QEOMS Policy is available on request.

N6 (Operations) Ltd

Gareth Gallagher  
General Manager

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Operations Manager

Date: 01<sup>st</sup> March 2023